

Wednesday, June 4

16:00–18:00	Opening market place with coffee and refreshments. Meet your customer and service manager. Forum foyer
18:00–22:00	Welcome & Get-together. Forum foyer

Thursday, June 5

09:00–09:15	Plenum: Welcome to the Airline Forum 2014, Congress hall
09:15–10:00	Plenary session - Stefan Auerbach , Executive Vice President Airline Solutions, Congress hall
10:00–10:45	Internet of Things – Werner Reuss , Director Business Group Lead Windows Embedded Germany & CEE, Microsoft, Congress hall
10:45–11:15	Coffee break & market place, Forum foyer

Airline Forum 2014 Agenda-Overview
be flexible
June 4-6, 2014

Integrated Operations Control Center Platform – IOCC				Integrated Commercial Platform – ICP					
	NetLine/Ops ++ Basement -3, Room 3.025	NetLine/Crew Basement -3, Room 3.023	NetLine/Load Basement -3, Room 3.034	NetLine/Sched Basement -3, Room 3.022	SchedConnect Basement -3, 3.032	NetLine/Plan Basement -3, 3.015	ProfitLine/Price Basement -3, 3.033	ProfitLine/Yield O&D Basement -3, 3.007	ProfitLine/Yield Rembrandt Basement -3, 3.019
Track host	Daniel Stecher	Bernhard Brugger	Michel Muzik	Ekkehard Pfannenstiel	Michael Becker	Brian Kowalke	Matthias Baacke	Stephan Wuerll	Marianna Craglietto
	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction
11:15–12:30	Product news Daniel Stecher – Senior Product Manager, Lufthansa Systems AZA OCC organization, goals, experience Emanuele Esposito and Christiana Rosselli – Alis Competence Center Manager, Alitalia	Product news Bernhard Brugger – Senior Product Manager, Lufthansa Systems API - Next steps Dan Miller – Vice President, Accommodations Plus International (API)	Product news Michael Muzik – Senior Product Manager, Lufthansa Systems	Product news Ekkehard Pfannenstiel – Product Manager and Silke Buettner – Project Manager, Lufthansa Systems	Product news Michael Becker – Senior Product Manager, Lufthansa Systems	Product news Brian Kowalke – Product Manager, Lufthansa Systems Calibration Forum recap Dorothea Hollingshausen – Project Manager, Lufthansa Systems	Product news Matthias Baacke – Senior Product Manager, Lufthansa Systems	Product news Stephan Wuerll – Senior Product Manager, Lufthansa Systems	Recent developments Sebastian Gross – Product Architect, Lufthansa Systems
12:30–14:00	Lunch break & market place, Restaurant & Forum foyer								
14:00–15:30	How pax-related products and innovations impact on operations i.e. skycouch Alastair Flett – Head of Airline Operations, Air New Zealand Mastering sector constraints Kirsti Ruckelshausen – Operations Control Officer, Austrian Airlines	Trip trading at Alitalia Emanuele Esposito and Christiana Rosselli – Alis Competence Center Manager, Alitalia Discover system features Susanne Quander – Business & System Analyst, Lufthansa Systems	NetLine/Load implementation at Japan Airlines and Aerolineas Argentinas Zoltan Csiszar – Senior Project Manager Lufthansa Systems Level load WAB classic and releases NetLine/Load Michael Muzik – Senior Product Manager, Lufthansa Systems	Coming challenges for scheduling - the future of NetLine/Sched Ekkehard Pfannenstiel – Product Manager, Lufthansa Systems	Swiss' way to SchedConnect Peter Dellenbach – Head of Schedule Planning & Slotmanagement, Swiss User Group – Recent development „Map View“ & several collected topics Michael Becker – Senior Product Manager, Lufthansa Systems	Utility-driven demand – Market Stimulation Brian Kowalke – Product Manager, Lufthansa Systems	A realtime central fare service Klaus Nann – Manager Distribution, Swiss Realtime distribution with ProfitLine/Price Enrique Berger – Senior Business Analyst, Lufthansa Sys.	Better reaction of forecaster to schedule changes Stephan Wuerll – Senior Product Manager, Lufthansa Systems	New create reference curve Sebastian Gross – Product Architect, Lufthansa Systems Core features of ProfitLine/Yield Rembrandt 3.9 Sebastian Gross – Product Architect, Lufthansa Systems
15:30–16:00	Coffee break & market place, Forum foyer								
16:00–17:30	Predictive analytics for ops controller Big Data & Operations Control Ralph Demuth – VP IBM Airport Slot handling in NetLine/Ops ++ Christian Schwab – Project Manager and Daniel Stecher – Senior Product Manager, Lufthansa Systems	The wonderful world of macros James Tarapasky – Manager Technology Planning – Crew Systems, Air Canada Enhanced roster and pairing manipulation Miklos Farkas – Senior Consultant Crew Management, Lufthansa Systems	What's new in NetLine/Load? Added features to WAB Michael Muzik – Senior Product Manager, Lufthansa Systems NetLine/Load tablet solution and reporting Michael Muzik – Senior Product Manager, Lufthansa Systems	Easy editing in NetLine/Sched - when to use which editor Yvonne Dimt – Project Manager, Lufthansa Systems Airport Slot handling in NetLine/Ops ++ Christian Schwab – Project Manager and Daniel Stecher – Senior Product Manager, Lufthansa Systems Room 3.025	One for all – SchedConnect in an airline group Ralf Barwalde – Head of Schedule Management, Lufthansa Idea of a new codeshare quality measurement Mr. Wolfgang Queissner – General Manager, Lufthansa	Calibration service models – A future outlook Susanne Schwanz – Senior Consultant, Lufthansa Systems Upcoming NetLine/Plan 2014 release – Presentation of new features (Alliance scenario new user concept and others) Brian Kowalke – Prod. Manager, LH Sys.	Smart ideas workshop - How NDC will challenge systems and processes in revenue management and pricing Matthias Baacke, Stephan Wuerll - Senior Product Managers, Lufthansa Systems, Room 3.033 Smart ideas workshop - How NDC will challenge systems and processes in revenue management and pricing Matthias Baacke and Stephan Wuerll - Senior Product Managers, Lufthansa Systems, Room 3.033	Hands-on release 3.9: Refining/shaping your tool Sebastian Gross – Prod. Architect, and Marianna Craglietto - Product Manager, Lufthansa Systems	Outlook 2014/15 Marianna Craglietto – Product Manager, Lufthansa Systems
19:30	Evening Event, Forum foyer								

Friday, June 6

09:00–10:30	Meet your customer and service manager								
10:30–11:00	Coffee break & market place, Forum foyer								
11:00–12:30	Operations Control Center in Bombay E P Sainath - Sr GM OCC, Jet Airways Maintenance planning workshop Thomas Schulz – Senior Product Manager, AMOS; Olaf Gerloff – Customer Support and Matthias von Rekowski – Project Manager, Lufthansa Systems	Seamless crew communication Philip Douglas, Managing Director, 2e Systems CrewLink is changing Markus Ecker – Business and System Analyst, Lufthansa Systems	Hands-on demo session of latest NetLine/Load release Michael Muzik – Senior Prod. Manager, Lufthansa Systems Value drivers in load planning Michael Muzik – Senior Prod. Manager, Lufthansa Systems	Smart ideas workshop - Integration of NetLine/Sched with NetLine/Plan Ekkehard Pfannenstiel and Brian Kowalke – Product Managers, LH Sys. PARALLEL: (Room 3.019) The flexibility of NetLine/Sched - optional modules and functionalities Silke Buettner - Project Manager, LH Sys. Our new communication platform – meet Trackspace Christian Schwab – Project Manager, Lufthansa Systems	Schedule synchronization check between SchedConnect and inventory Daniel Richter – Customer Manager, Trainer, Lufthansa Systems Recent developments & operational insights Michael Becker – Senior Product Manager and Thomas Kullmann – Head of SchedConnect team, Lufthansa Systems	Smart ideas workshop – Integration of NetLine/Sched with NetLine/Plan Ekkehard Pfannenstiel and Brian Kowalke – Prod. Managers, LH Sys. (Room: 3.022) Automation of user interface tests Benny Varughese – Project Manager, Lufthansa Systems	New Distribution Capability (NDC) facilitating air retailing Andrei Grintchenko – Manager, New Distribution Capability (NDC) Standard, IATA Best practice session Tilo Wittchen - Senior Customer Manager, Lufthansa Systems	Improved forecasting of cancellation behavior Stephan Wuerll - Senior Product Manager, Lufthansa Systems	New Distribution Capability (NDC): facilitating air retailing A. Grintchenko – Manager, New Distrib. Cap. (NDC) Standard, IATA (ProfitLine/Price Room 3.033) Hands-on training: Create Reference Curve ProfitLine/Yield Rembrandt team
12:30–13:30	Lunch break & market place, Restaurant & Forum foyer								
13:30–15:00	NetLine/Ops ++ Hands-on & new features show Björn Scheel – Senior Product Consultant, Lufthansa Systems Future NetLine/Ops ++ 2016-2020 Idea workshop with airline customers Björn Scheel – Senior Product Consultant and Daniel Stecher – Senior Product Manager, Lufthansa Systems	Robust crew savings through integrated optimization Andreas Söhle – Business & System Analyst, Lufthansa Systems New Excel based manpower planning Michael Bauer – Senior Product Consultant, Lufthansa Systems Data analytics – potential crew management insights Judith Semar – Senior Product Line Manager and Bernhard Brugger – Senior	Centralized load concept Michael Muzik – Senior Product Manager and Andreas Polzer – Business Analyst, Lufthansa Systems Future NetLine/Load 2016-2020 Michael Muzik - Senior Product Manager, Lufthansa Systems	Smart ideas workshop – Integration of NetLine/Sched with SchedConnect Ekkehard Pfannenstiel - Prod. Manager and Michael Becker – Product Manager, Lufthansa Systems PARALLEL: (Room 3.019) The flexibility of NetLine/Sched Slot Manager & Monitor - optional modules and functionalities Yvonne Dimt – Project Manager, LH Systems NetLine/Sched at Sichuan Airlines Jacky Wang - Deputy Manager of Schedules Dept., Sichuan Airlines	Smart Ideas workshop - Integration of NetLine/Sched with SchedConnect Ekkehard Pfannenstiel – Product Manager, Lufthansa Systems and Michael Becker – Product Manager, Lufthansa Systems (Room: 3.022) User Group & several collected topics Michael Becker – Senior Product Manager, LH Systems	Hands-on training NetLine/Plan trainer team	Wrap-up and outlook Matthias Baacke – Senior Product Manager, Lufthansa Systems	Wrap-up and outlook Stephan Wuerll – Senior Product Manager, Lufthansa Systems	Hands-on training ProfitLine/Yield Rembrandt team
15:00–15:30	Coffee break & market place, Forum foyer								
15:30–16:30	Wrap-up and outlook Daniel Stecher – Senior Product Manager, Lufthansa Systems	Wrap-up and outlook Bernhard Brugger – Senior Product Manager, Lufthansa Systems	Wrap-up and outlook Michael Muzik – Senior Product Manager, Lufthansa Systems	O&D Fleet Assignment – a new perspective Silke Büttner – Project Manager, Lufthansa Systems Wrap up and outlook Silke Buettner – Project Manager and Ekkehard Pfannenstiel – Product Manager, LH Sys.	New SchedConnect customer portal Thomas Kullmann – Head of SchedConnect team, LH Sys. User group & several collected topics Michael Becker – Senior Product Manager, LH Systems	Wrap-up and outlook Brian Kowalke – Product Manager, Lufthansa Systems			Hands-on training ProfitLine/Yield Rembrandt team Wrap-up and goodbye Marianna Craglietto – Product Manager, Lufthansa Systems
16:30–17:00	Farewell drinks and snacks at the market place, Forum foyer								

Innovation External presentation/presentation together with customer