Airline Forum 2014 Agenda-Overview
be flexible
June 4-6, 2014

Wednesday, June 4

Time	Event
16:00–18:00	Opening market place with coffee and refreshments. Meet your customer and service manager. **Forum foyer**
18:00–22:00	Welcome & Get-together. **Forum foyer**

Thursday, June 5

Time	Event
09:00–09:15	Plenum: Welcome to the Airline Forum 2014, **Congress hall**
09:15–10:00	Plenary session - **Stefan Auerbach**, Executive Vice President Airline Solutions, **Congress hall**
10:00–10:45	Internet of Things – **Werner Reuss**, Director Business Group Lead Windows Embedded Germany & CEE, Microsoft, **Congress hall**
10:45–11:15	Coffee break & market place, **Forum foyer**

	Integrated Operations Control Center Platform – IOCC				Integrated Commercial Platform – ICP				
	NetLine/Ops ++ Basement -3, Room 3.025	**NetLine/Crew** Basement -3, Room 3.023	**NetLine/Load** Basement -3, Room 3.034	**NetLine/Sched** Basement -3, Room 3.022	**SchedConnect** Basement -3, 3.032	**NetLine/Plan** Basement -3, 3.015	**ProfitLine/Price** Basement -3, 3.033	**ProfitLine/Yield** *O&D* Basement -3, 3.007	**ProfitLine/Yield** *Rembrandt* Basement -3, 3.019
Track host	Daniel Stecher	Bernhard Brugger	Michel Muzik	Ekkehard Pfannenstiel	Michael Becker	Brian Kowalke	Matthias Baacke	Stephan Wuerll	Marianna Craglietto
11:15–12:30	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction	Welcome and introduction
	Product news Daniel Stecher – Senior Product Manager, Lufthansa Systems **AZA OCC organization, goals, experience** Emanuele Esposito and Christiana Rosselli – Alis Competence Center Manager, Alitalia	**Product news** Bernhard Brugger – Senior Product Manager, Lufthansa Systems **API - Next steps** Dan Miller – Vice President, Accommodations Plus International (API)	**Product news** Michel Muzik – Senior Product Manager, Lufthansa Systems	**Product news** Ekkehard Pfannenstiel – Product Manager and Silke Buettner – Project Manager, Lufthansa Systems	**Product news** Michael Becker – Senior Product Manager, Lufthansa Systems	**Product news** Brian Kowalke – Product Manager, Lufthansa Systems **Calibration Forum recap** Dorothea Hollingshausen – Project Manager, Lufthansa Systems	**Product news** Matthias Baacke – Senior Product Manager, Lufthansa Systems	**Product news** Stephan Wuerll – Senior Product Manager, Lufthansa Systems	**Recent developments** Sebastian Gross – Product Architect, Lufthansa Systems
12:30–14:00	Lunch break & market place, **Restaurant & Forum foyer**								
14:00–15:30	**How pax-related products and innovations impact on operations i.e. skycouch** Alastair Flett – Head of Airline Operations, Air New Zealand **Mastering sector constraints** Kirsti Ruckelshausen – Operations Control Officer, Austrian Airlines	**Trip trading at Alitalia** Emanuele Esposito and Christiana Rosselli – Alis Competence Center Manager, Alitalia **Discover system features** Susanne Quander – Business & System Analyst, Lufthansa Systems	**NetLine/Load implementation at Japan Airlines and Aerolineas Argentinas** Zoltan Csiszár – Senior Project Manager Lufthansa Systems **Level load WAB classic and releases NetLine/Load** Michel Muzik – Senior Product Manager, Lufthansa Systems	**Coming challenges for scheduling - the future of NetLine/Sched** Ekkehard Pfannenstiel – Product Manager, Lufthansa Systems	**Swiss' way to SchedConnect** Peter Dellenbach – Head of Schedule Planning & Slotmanagement, Swiss **User Group – Recent development „Map View" & several collected topic** Michael Becker – Senior Product Manager, Lufthansa Systems	**Utility-driven demand – Market Stimulation** Brian Kowalke – Product Manager, Lufthansa Systems	**A realtime central fare service** Klaus Nann – Manager Distribution, Swiss **Realtime distribution with ProfitLine/Price** Enrique Berger – Senior Business Analyst, Lufthansa Sys.	**Better reaction of forecaster to schedule changes** Stephan Wuerll – Senior Product Manager, Lufthansa Systems	**New create reference curve** Sebastian Gross – Product Architect, Lufthansa Systems **Core features of ProfitLine/Yield *Rembrandt* 3.9** Sebastian Gross – Product Architect, Lufthansa Systems
15:30–16:00	Coffee break & market place, **Forum foyer**								
16:00–17:30	**Predictive analytics for ops controller Big Data & Operations Control** Ralph Demuth – VP IBM **Airport Slot handling in NetLine/Ops ++** Christian Schwab – Project Manager and Daniel Stecher – Senior Product Manager, Lufthansa Systems	**The wonderful world of macros** James Tarapasky – Manager Technology Planning – Crew Systems, Air Canada **Enhanced roster and pairing manipulation** Miklos Farkas – Senior Consultant Crew Management, Lufthansa Systems	**What's new in NetLine/Load? Added features to WAB** Michel Muzik – Senior Product Manager, Lufthansa Systems **NetLine/Load tablet solution and reporting** Michel Muzik – Senior Product Manager, Lufthansa Systems	**Easy editing in NetLine/Sched - when to use which editor** Yvonne Dimt – Project Manager, Lufthansa Systems **Airport Slot handling in NetLine/Ops ++** Christian Schwab – Project Manager and Daniel Stecher – Senior Product Manager, Lufthansa Systems **Room 3.025**	**One for all – SchedConnect in an airline group** Ralf Bärwalde – Head of Schedule Management, Lufthansa **Idea of a new codeshare quality measurement** Mr. Wolfgang Queissner – General Manager, Lufthansa	**Calibration service models – A future outlook** Susanne Schwanz – Consultant, Lufthansa Systems **Upcoming NetLine/Plan 2014 release – Presentation of new features** (Alliance scenario new user concept and others) Brian Kowalke – Prod. Manager, LH Sys.	**Smart ideas workshop - How NDC will challenge systems and processes in revenue management and pricing** Matthias Baacke, Stephan Wuerll - Senior Product Managers, Lufthansa Systems, **Room 3.033** **Smart ideas workshop - How NDC will challenge systems and processes in revenue management and pricing** Matthias Baacke and Stephan Wuerll - Senior Product Managers, Lufthansa Systems, **Room 3.033**		**Hands-on release 3.9: Refining/shaping your tool** Sebastian Gross - Prod. Architect, and Marianna Craglietto - Product Manager, Lufthansa Systems **Outlook 2014/15** Marianna Craglietto – Product Manager, Lufthansa Systems
19:30	Evening Event, **Forum foyer**								

Friday, June 6

Time	Event
09:00–10:30	Meet your customer and service manager
10:30–11:00	Coffee break & market place, **Forum foyer**

	NetLine/Ops ++	**NetLine/Crew**	**NetLine/Load**	**NetLine/Sched**	**SchedConnect**	**NetLine/Plan**	**ProfitLine/Price**	**ProfitLine/Yield** *O&D*	**ProfitLine/Yield** *Rembrandt*
11:00–12:30	**Operations Control Center in Bombay** E P Sainath - Sr GM OCC, Jet Airways **Maintenance planning workshop** Thomas Schulz – Senior Product Manager, AMOS; Olaf Gerloff – Customer Support and Matthias von Rekowski – Project Manager, Lufthansa Systems	**Seamless crew communication** Philip Douglas, Managing Director, 2e Systems **CrewLink is changing** Markus Ecker – Business and System Analyst, Lufthansa Systems	**Hands-on demo session of latest NetLine/Load release** Michel Muzik – Senior Prod. Manager, Lufthansa Systems **Value drivers in load planning** Michel Muzik – Senior Prod. Manager, Lufthansa Systems	**Smart ideas workshop - Integration of NetLine/Sched with NetLine/Plan** Ekkehard Pfannenstiel and Brian Kowalke – Product Managers, LH Sys. **PARALLEL: (Room 3.019)** **The flexibility of NetLine/Sched - optional modules and functionalities** Silke Buettner - Project Manager, LH Sys. **Our new communication platform – meet Trackspace** Christian Schwab – Project Manager, Lufthansa Systems	**Schedule synchronization check between SchedConnect and inventory** Daniel Richter – Customer Manager, Trainer, Lufthansa Systems **Recent developments & operational insights** Michael Becker – Senior Product Manager and Thomas Kullmann – Head of SchedConnect team, Lufthansa Systems	**Smart ideas workshop – Integration of NetLine/Sched with NetLine/Plan** Ekkehard Pfannenstiel and Brian Kowalke – Prod. Managers, LH Sys. **(Room: 3.022)** **Automation of user interface tests** Benny Varughese – Project Manager, Lufthansa Systems	**New Distribution Capability (NDC) facilitating air retailing** Andrei Grintchenko – Manager, New Distribution Capability (NDC) Standard, IATA **Best practice session** Tilo Wittchen - Senior Customer Manager, Lufthansa Systems	**Improved forecasting of cancellation behavior** Stephan Wuerll - Senior Product Manager, Lufthansa Systems	**New Distribution Capability (NDC): facilitating air retailing** A. Grintchenko – Manager, New Distrib. Cap. (NDC) Standard, IATA **(ProfitLine/Price Room 3.033)** **Hands-on training: Create Reference Curve** ProfitLine/Yield *Rembrandt* team
12:30–13:30	Lunch break & market place, **Restaurant & Forum foyer**								
13:30–15:00	**NetLine/Ops ++ Hands-on & new features show** Björn Scheel – Senior Product Consultant, Lufthansa Systems **Future NetLine/Ops ++ 2016-2020 Idea workshop with airline customers** Björn Scheel – Senior Product Consultant and Daniel Stecher – Senior Product Manager, Lufthansa Systems	**Robust crew savings through integrated optimization** Andreas Söhlke – Business & System Analyst, Lufthansa Systems **New Excel based manpower planning** Michael Bauer – Senior Product Consultant, Lufthansa Systems **Data analytics – potential crew management insights** Judith Semar – Senior Product Line Manager and Bernhard Brugger – Senior	**Centralized load concept** Michel Muzik – Senior Product Manager and Andreas Polzer – Business Analyst, Lufthansa Systems **Future NetLine/Load 2016-2020** Michel Muzik - Senior Product Manager, Lufthansa Systems	**Smart ideas workshop – Integration of NetLine/Sched with SchedConnect** Ekkehard Pfannenstiel - Prod. Manager and Michael Becker – Product Manager, Lufthansa Systems **PARALLEL: (Room 3.019)** **The flexibility of NetLine/Sched *Slot Manager & Monitor* - optional modules and functionalities** Yvonne Dimt – Project Manager, LH Systems **NetLine/Sched at Sichuan Airlines** Jacky Wang - Deputy Manager of Schedules Dept., Sichuan Airlines	**Smart Ideas workshop - Integration of NetLine/Sched with SchedConnect** Ekkehard Pfannenstiel – Product Manager, Lufthansa Systems and Michael Becker – Product Manager, Lufthansa Systems **(Room: 3.022)** **User Group & several collected topics** Michael Becker – Senior Product Manager, LH Systems	**Hands-on training** NetLine/Plan trainer team	**Wrap-up and outlook** Matthias Baacke – Senior Product Manager, Lufthansa Systems	**Wrap-up and outlook** Stephan Wuerll – Senior Product Manager, Lufthansa Systems	**Hands-on training** ProfitLine/Yield *Rembrandt* team
15:00–15:30	Coffee break & market place, **Forum foyer**								
15:30–16:30	**Wrap-up and outlook** Daniel Stecher – Senior Product Manager, Lufthansa Systems	**Wrap-up and outlook** Bernhard Brugger – Senior Product Manager, Lufthansa Systems	**Wrap-up and outlook** Michel Muzik – Senior Product Manager, Lufthansa Systems	**O&D Fleet Assignment – a new perspective** Silke Büttner – Project Manager, Lufthansa Systems **Wrap up and outlook** Silke Buettner – Project Manager and Ekkehard Pfannenstiel – Product Manager, LH Sys.	**New SchedConnect customer portal** Thomas Kullmann – Head of SchedConnect team, LH Sys. **User group & several collected topics** Michael Becker – Senior Product Manager, LH Systems	**Wrap-up and outlook** Brian Kowalke – Product Manager, Lufthansa Systems			**Hands-on training** ProfitLine/Yield *Rembrandt* team **Wrap-up and goodbye** Marianna Craglietto – Product Manager, Lufthansa Systems
16:30–17:00	Farewell drinks and snacks at the market place, **Forum foyer**								

Legend: ✳ Innovation — ▢ External presentation/presentation together with customer